

WEBCAST INSTRUCTIONS

Thank you for your interest in the 2019 Tax Update - National Webcast. The webcast is scheduled for 12:00 PM ET on Friday, October 4th, 2019.

Within 48hrs prior to the webcast, pre-registered individuals will receive an email containing: a test webcast link to preview your PC's audio and video capabilities; a link to the actual STEP webcast; and a PDF file of any materials distributed at the webcast.

On Friday, October 4th registrants may login to the webcast at any time after 11:30 AM (ET); the broadcast of this webcast begins at 12:00 PM (ET).

VIEWING REQUIREMENTS

- Any Flash-enabled Web browser
- Any Macintosh, or Windows Pentium III and higher-level computer
- External speakers or headphones (strongly recommended)
- DSL/Cable or Satellite Internet connection (minimum 256Kbps download speed)
- Slower Web connections may experience pauses in the broadcast as it buffers playback
- To view a live webcast, we strongly recommend connecting through a physical LAN (network cable) line. Wireless connections (such as WIFI, Smartphones and wireless network air cards/USB modems) may have unreliable connectivity

NEED TECHNICAL HELP?

Any technical support inquiries pertaining to this live broadcast can be answered via email at the following link: questions@webnewsmanagement.com; any questions that are not of a technical nature can be emailed to: memberservices@step.ca

Thank you,

STEP Canada
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